

# 2021 Check Out & Return Policy



- Initial Unit / Show & Sell Order DUE online July 25, 6:00 PM, Pecatonica River Popcorn System
- August 19th-21st – Initial Show & Sell order pick-up, Popcorn Pantry
  - Thursday, August 19, NOON – 7:00 PM
  - Friday, August 20, 9:00 AM – 6:00 PM
  - Saturday, August 21, 9:00 AM – NOON
- August 26th-27th – Show & Sell distribution continues, Popcorn Pantry
  - Thursday, August 26, 10:00 AM – 6:00 PM
  - Friday, August 27, 9:00 AM – 1:00 PM
- **Additional product may be checked out once 50% of the commission due to Council on checked out product has been paid.**
- **Limited returns end Friday, October 8th, NOON – 5:00 PM**
  - limited to 10% max (retail value) of checked-out stock
- Returned product must be in SELLABLE condition.
- Returned product will be sanitized and will sit in quarantine for 48 hours before being redistributed.
- Product damaged by the Unit will not be accepted. \*
- You will receive a receipt for your returns. KEEP a copy for your records.
- Upon receipt and confirmation of product count, a Council representative will approve the return and the Unit's invoice will be adjusted within 48 hours.
- Unit to Unit transfers of popcorn do not count as a return.
  - Utilize [Band](#) (must be a member) or your [District Popcorn Kernel](#) to help facilitate these transfers.
  - **Unit's will need to submit a [POPSWAP form](#) for Unit-to-Unit transfer. Once form is submitted Unit invoices will be adjusted within 48 hours and a follow-up response will be sent.**
- Take Order DUE online by October 24, 6:00 PM, Pecatonica River Popcorn System
- November 10-12 – Take Order pick-up, Popcorn Pantry
  - Wednesday, November 10, NOON – 6:00 PM
  - Thursday, November 11, 9:00 AM – 3:00 PM
  - Friday, November 12, 3:00 PM – 7:00 PM
- **NO RETURNS WILL BE ACCEPTED AFTER 5:00 PM FRIDAY, OCTOBER 8th.**
- Product remaining in Unit possession after the official sale dates may continue to be sold or used for local Military Donations until December 31. 2021.

Don't forget: Earn an additional 3% commission for No Returns.

*\*Should you find damaged product when you open a Pecatonica River box submit a [damaged popcorn report](#).*